



Club Survey

Our club wants to provide families with the best experience we can, so it is important that we hear from our members. This short, anonymous survey (about 5 minutes) helps the club keep activities fun and safe for children. In Section 3, we ask that you allow your child to respond (younger children may need you to assist). You can add comments and feedback in the box after each question. We appreciate and value your thoughts.

Section 1: Child Information:

➤ **Is your child:**

Male

Female

Other

Prefer not to say

➤ **Your child's age group:**

2-7

8-12

13-17

Prefer not to say

Section 2: Parent/Carer Responses:

➤ **How satisfied are you with the activities and events that your child participates in at the club?**

Very
dissatisfied

Neutral

Very satisfied

1

2

3

4

5

Provide any comments regarding activities and events in the box.

➤ **How satisfied are you with the facilities used for programs and events?**

Very dissatisfied		Neutral		Very satisfied
1	2	3	4	5

Provide any comments regarding activities and events in the box.

➤ **How confident are you that that the club effectively safeguards children from harm and protects their wellbeing?**

Not Confident		Neutral		Very Confident
1	2	3	4	5

Provide any comments regarding the club's child safeguarding and harm prevention in the box.

➤ **How satisfied are you with merchandise and uniforms at the club?**

Very Dissatisfied			Neutral			Very Satisfied
1	2		3	4		5

Provide and comments regarding the club's merchandise and uniforms in the box.

➤ **How satisfied are you with the food and beverage options at the club?**

Very Dissatisfied			Neutral			Very Satisfied
1	2		3	4		5

Provide and comments regarding food and beverage options at the club in the box.

Section 3: Child/Young Person Responses:

➤ How much fun do you have at the club?

I don't
have fun

1

2

Neutral

3

4

I have lots
of fun

5

What do you find fun? Is there anything that stops you having fun?

➤ Do you feel safe at the club?

I don't
feel safe

1

2

Neutral

3

4

I feel
very safe

5

What makes you feel safe? Is there anything that makes you feel less safe?

Section 4: Final Parent/Carer Questions:

- If you would be interested in volunteering at the club, please approach us.
- If this survey has raised any concerns about child safety at the club, you can report your concern to the AusCycling Integrity team using this QR code.

