



TICKET TERMS & CONDITIONS

EVENT DETAILS

- 2026 UCI BMX Racing World Championships and World Challenge (the “Event”).
- The Event is being delivered by AusCycling Limited (“Event Organiser”)
- The Event consists of 9 days of practice and racing.
 - Friday, 17 July 2026, CHAMPIONSHIP, PRACTICE
 - Saturday, 18 July 2026, CHAMPIONSHIP, RACING
 - Sunday, 19 July 2026, CHAMPIONSHIP, RACING
 - Monday, 20 July 2026, CHALLENGE, PRACTICE
 - Tuesday, 21 July 2026, CHALLENGE, PRACTICE
 - Wednesday, 22 July 2026, CHALLENGE, RACING
 - Thursday, 23 July 2026, CHALLENGE, RACING
 - Friday, 24 July 2026, CHALLENGE, RACING
 - Saturday, 25 July 2026, CHALLENGE, RACING
- The Event will be held at Brisbane SX International BMX Centre, Sleeman Sports Complex (the “Venue”), Corner Old Cleveland & Tilley Roads, Chandler, Queensland 4155
- The Venue is owned and operated by Stadiums Queensland.

PURCHASING INFORMATION

- You are purchasing your tickets for this event from:
 - AusCycling Limited (“Event Organiser” or “Seller”)
 - ABN: 706 441 49 351
 - Email: bmxworlds2026@auscycling.org.au
- The transaction is being processed and facilitated through the ticketing website of AXS Australia Group Pty Ltd (ABN 50 662 199 760) (“Ticketing Provider”).
- Transactions will appear on your bank statement as AXS Australia
- All transactions are in Australian Dollars (AUD) and include GST unless otherwise stated.

TICKET QUALIFICATIONS

- Concession tickets apply to persons 65+ or Australian Concession Card holders (PCC, CSHC, LIHCC, DVA). Cards must be shown at venue entry.
- Child prices apply to children aged 5–15 years inclusive (at the date of the event).
- Family tickets include 2 Adults and 2 Children.
- Free entry is available for Children aged 4 years and under (at the date of the event), and Companion Card holders. You must purchase the ‘Free (4-and-under) or ‘Free (Companion Card)’ ticket at checkout and be ready to provide proof at the venue if requested.
- All ticket holders (0-17yrs) must be accompanied and supervised by an adult (18+).

BOOKING, PROCESSING & CREDIT CARD FEES

- A booking fee of \$2.95 will apply to all ticket transactions and added at the check-out.
- Eligible payment methods include Visa, MasterCard, Apple Pay, PayPal, and AMEX
- Merchant Fees will not be incurred by the customer.

TICKET ACQUISITION & DELIVERY

Your ticket is your AXS Mobile ID.

To access your ticket:

- Download the latest version of the AXS App
- Log in with the email address used to purchase your tickets
- Enable Face ID for a faster, secure login
- Tap the ticket icon at the bottom of your screen to view your ticket(s)
- Add your ticket to your Apple wallet
- Set phone's screen to maximum brightness before scanning
- If you purchased multiple tickets, you'll receive one QR code for scanning
- For seating and entry info, tap 'Additional Ticket Info' in your wallet pass

Visit <https://www.axs.com/au/faq-anz> for all AXS Mobile ID App Download info.

REFUND, RETURNS, EXCHANGING & SHARING TICKETS

- Refunds and returns are covered under the policy of the Event Organiser, and do not limit your rights under Australian consumer law. The policy can be found [here](#).
- All transactions are final. No refunds are permitted, except as required by law or as provided under the Event Organiser's policy referenced above.
- Tickets cannot be exchanged or upgraded.
- Tickets can be transferred to any other person, however, can only be used by one person for the day it is valid.

EVENT CANCELLATION POLICY

- The Event Organiser (AusCycling Limited) acknowledges and respects your rights arising under the *Competition and Consumer Act 2010* (Cth) ("Act") and/or other similar consumer legislation. The Event Organiser reserves the right to cancel or postpone the Event. Subject to the Act, if the Event is cancelled or postponed the registrant or ticket buyer will be notified via the email address provided at the time of booking. At the time of cancellation or postponement, the Event Organiser will assess the date of the cancellation or postponement and the circumstances causing the cancellation or postponement. Under these circumstances the Event Organiser advises:
 - (a) For reasons that are beyond its reasonable control, the Event Organiser may retain the Fee and will not be required to make any refund of the Fee; or
 - (b) For reasons other than as set out in this clause, the Event Organiser will refund the Fee minus any reasonable administration costs (as determined by the Event Organiser).
- If the Event Organiser determines to refund the Fee minus any reasonable administration costs, the Event Organiser will contact the purchaser of the ticket at the email address provided at the time of booking if required to arrange the refund.
- If no monetary consideration has been paid for the ticket, no refund or other costs will be payable to the person who has purchased the ticket/s in the event of cancellation, postponement or change to the Event, or for any reason whatsoever.

SECURITY

- All transactions with the Seller and Ticketing Provider are protected to ensure the security of your personal information and credit card data.
- All payments are processed directly, and no credit card details are stored on the Seller's or Ticketing Provider's servers.

PRIVACY POLICY

- You understand that the personal information you have provided to the Event Organiser is necessary to facilitate your ticket purchase and to allow entry to the Event and is collected, used and disclosed in accordance with the Event Organiser's privacy policy (see below). The Event Organiser may use and disclose your personal information for the purposes of conducting and administering the Event, providing you with your ticket and associated services or promotional material, complying with legal obligations or otherwise in accordance with the AC privacy policy.
- The AXS Australia Privacy Policy and Terms of Use can be found at:
 - Privacy policy: https://www.axs.com/legal/privacy_policy.html
 - Terms of use: https://www.axs.com/au/about-terms-of-use_AU_v1.html
- Your information is shared with the Event Organiser to enable them to communicate to you regarding this event. Your information may be shared with third parties such as: (a) affiliates and other organisations involved in the Event; (b) companies engaged by the Event Organiser to carry out functions and activities on their behalf including direct marketing; (c) government agencies; and (d) the Event Organiser's professional advisers, including their accountants, auditors, lawyers and insurers.
- Address information such as "state, postcode and country" is shared with the Event Organiser to report regional, interstate and international visitation statistics to the Event's government funding partners.
- The AusCycling Privacy Policy can be found at: <https://auscycling.org.au/page/about/policies-rules>
- Except for the abovementioned purposes, you understand that your information is not generally disclosed to anyone outside Australia. You acknowledge that the Event Organiser's privacy policy contains information about how you may access and request correction of your personal information held by the Event Organiser or make a complaint about the handling of your personal information and provides information about how a complaint will be dealt with by the Event Organiser. You understand that if you do not wish to receive promotional material from the Event Organiser's sponsors and third parties that you must advise the Event Organiser via email or telephone or via the specific opt-out procedures provided in the relevant communication. If you wish to be removed from any lists, please email the Event Organiser at bmxworlds2026@auscycling.org.au or use the unsubscribe feature at the bottom of all email newsletters.

DISCLAIMER, TERMS AND CONDITIONS OF ENTRY

By entering your details, you are agreeing to the terms and conditions listed below:

DEFINITIONS:

(a) "web" or "website" or "site" means the system or database on which the personal information is stored; (b) "Ticketing Provider" means AXS Australia Group Pty Ltd; (c) AC means AusCycling Limited; (d) "You" or "Your" or "Patron" means the person who has entered information into any electronic form on a site and/or enters the premises (e) "information" or "personal information" means any information entered into any electronic form that is provided that may identify a person (f) "Event" means the event for which you registered (g) "Venue" or "Sleeman Sports Complex" means Brisbane SX International BMX Centre, Sleeman Sports Complex, Corner Old Cleveland & Tilley Roads, Chandler, Queensland 4155

GENERAL

- You confirm that the information you have entered is completely accurate, and you have taken care to ensure that your email address is correctly entered.
- You agree that AC will not be liable to yourself, except in the case of fraud, for any act or omission (whether negligent or misleading or deceptive or otherwise) by AC in the performance or purported performance of AC's obligations under these terms and conditions or in relation to the supply of the tickets (whether in contract, tort or otherwise) for consequential losses or damages, indirect loss or any

economic loss or loss of profits (including flights, accommodation and travel costs). To the fullest extent permitted by law, AC and the Ticketing Provider will not be liable for any loss or damage (including indirect or consequential loss or damage) suffered as a result of, or arising from, or in any way connected to the cancellation, postponement or change to the Event (or any part of the Event) or for your participation or non-participation in the Event.

- You indemnify AC against all claims, except in the case of fraud, arising out of or in any way connected with any act or omission by AC in the performance or purported performance of AC obligations under these terms and conditions.
- You agree that liability on AC's part or on the part of AC's servants or agents for damages for or in respect of any claim arising out of or in connection with the relationship established by this agreement or any conduct under it or any orders or instructions given to AC by yourself, shall not in any event (and whether or not such liability results from or involves negligence) exceed \$50.00.
- You agree that by your entering information into any electronic form on the AXS Australia site, that you are agreeing to the terms and conditions herein and to the Disclaimer.
- You agree that by entering your details during purchase, you will receive updates, news and special offers via email for future events from AC.

CONDITIONS OF ENTRY

By purchasing tickets to gain entry to the 2026 UCI BMX Racing World Championships, Brisbane Australia (Event) or entering the Venue in any capacity, including as a competitor in the Event, you agree to the following conditions of entry, as amended from time to time. A copy of these conditions of entry is posted at the entrances to the Venue and is available on the Event website [here](#) and the Ticketing Provider website [here](#).

1. AC reserves the right to refuse entry to or remove any person from the Venue. In particular, AC reserves the right to refuse entry to Patrons or Users who:
 - a. are in breach of these Conditions of Entry;
 - b. are not entitled to attend the event;
 - c. are the subject of a ban by AC, Sleeman Sports Complex, or Stadiums Queensland; or
 - d. are exhibiting behaviour that is considered unacceptable by AC or Stadiums Queensland, at their absolute discretion.
2. AC reserves the right to remove Patrons or Users who:
 - a. refuse to comply with reasonable requests from AC, Sleeman Sports Complex, or Stadiums Queensland;
 - b. refuse to comply with these Conditions of Entry; or
 - c. are exhibiting behaviour that is deemed unacceptable by AC, Sleeman Sports Complex, or Stadiums Queensland, at their absolute discretion.
3. AC reserves the right to impose a ban on a Patron or User in instances where their actions are deemed by AC, Sleeman Sports Complex, or Stadiums Queensland to be sufficiently serious to compromise someone's safety or amount to a serious breach of the Conditions of Entry.
4. For the comfort, safety and enjoyment of all persons, AC advise that persons who gain unauthorised access to the Event and/or any of the event specific areas may be liable for prosecution.
5. Entry to the Event is at your own risk, including risk to your person and your property, and you agree that AC, Sleeman Sports Complex, and Stadiums Queensland will not be liable to you for any injury, death, loss or damage which you sustain in connection with your attendance at the Event, nor for any matter outside of AC, Sleeman Sports Complex, or Stadiums Queensland's reasonable control such as but not limited to any blackout, power failure or failure or unavailability of any service.

6. You agree to indemnify AC, Sleeman Sports Complex, and Stadiums Queensland against any loss or liability, cost, expense or damage arising from or in relation to your entry to the Event either in person, by vehicle or otherwise.
7. AC reserves the right to cancel, withdraw, postpone or re-schedule any displays, competitions, or participants in the Event. AC does not represent that there will be space for you to observe any displays or events within the premise.
8. You may use personal cameras and video cameras for private use only. Professional photography and recording equipment are not permitted. You must not bring into or use within the Event any photographic or video cameras or other equipment that AC, in its absolute discretion, deems unacceptable, which may include (without limitation) camera tripods, monopods or professional photographic or video cameras or equipment or broadcasting equipment.
9. You recognise that the venue ticketing, being largely 'general admission' means that your view of the track might be restricted by other patrons and that not all parts of the track are visible from all vantage points. Only a grandstand ticket provides you a guaranteed (unreserved) seat, and the remainder of the venue is standing room, with some grassy areas available to sit.
10. You consent to being photographed, filmed, and recorded as a member of the Event audience. Unless otherwise agreed, you consent and provide all necessary authority, right, licence and permission to AC, Sleeman Sports Complex, Stadiums Queensland and third parties using photographs, audio or video recordings, or other forms of recordings that capture your image, likeness, voice or performance (or all of these) (collectively hereinafter referred to as "Images"), in which you may be included in whole or in part, in any manner or media, including print, broadcast, internet media, direct marketing channels, downloadable content and applications, and all other technologies now known or hereafter developed. The Images may be used or exploited for any commercial or non-commercial purpose whatsoever, and may be altered, modified, changed, combined or incorporated into other works. No fees or other compensation whatsoever will be provided to you for or in connection with the use of the Images.
11. AC, Sleeman Sports Complex, and Stadiums Queensland reserves the right to inspect and/or search bags brought into or out of the Event and to search all persons, their clothing and other items of such persons.
12. AC may, at their sole discretion, refuse entry to or remove any person from the Event without entitlement to a refund, including any person who causes a nuisance or disturbance or fails to comply with these Conditions of Entry or the reasonable requests made by AC and/or affiliating companies.
13. Vehicles and other transportation devices including but not limited to skateboards, scooters, roller blades and roller skates (except if required for a disability or approved by AC); alcohol, animals (except for guide animals required for a disability or approved by AC); dangerous, controlled or illegal substances; and any items which may cause a nuisance or danger are prohibited from the Event and Venue and are subject to immediate confiscation by AC. AC reserves the right to add to or change this list at any time.
14. Persons entering the Event must adhere to the relevant Occupational Health & Safety legislation.
15. Smoking is not permitted within the Event or Venue, extending out to **100m** beyond the fence line.

16. Any ticket purchased to enable entry into the Event cannot be exchanged or returned after purchase. Resale functionality is available [AXS Official Resale](#) a safe, simple, and official way to buy and sell tickets.
17. Unaccompanied children under 18 years of age are not permitted entry to the Venue unless accompanied by a person at least 18 years of age. If you bring children (0-17) to the Event you are responsible for their care and conduct. All children attending the Event must always be under the supervision of an adult guardian. You are responsible for any acts or omissions committed by children whom you have brought to the Event. For avoidance of doubt a child is a person under the age of 18 years.
18. All accidents or emergencies are to be immediately reported to AC and/or affiliated companies.
19. You must obey all signs, notices and directions given by AC and affiliated companies whilst at the Event.
20. Unless authorised by AC in writing, you must not conduct any commercial, political, soliciting, promotional, performance, surveying, protest or demonstration activity at the venue, nor collect contributions or distribute any material. No unauthorised advertising material or flyers may be distributed either inside the Event, at the entrance to the Event or anywhere within the Event grounds, or within Sleeman Sports Complex.
21. Nothing in these Conditions of Entry is intended to exclude, restrict or modify rights which you may have under consumer protection legislation which may not be excluded, restricted or modified by agreement.
22. Any part of these Conditions of Entry which is unenforceable may be severed to the extent necessary to make these Conditions of Entry enforceable.
23. Patrons or Users must not engage in any conduct, act towards or speak to any person in a manner (whether through the use of language, gestures or otherwise) which is likely to offend, insult, humiliate, intimidate, threaten, disparage or vilify that other person on the basis of a personal attribute of that other person, including, but not limited to, that other person's sex, gender, age, race, religion, culture, political belief or activity, sexual orientation, disability or impairment, gender identity, descent or national or ethnic origin. If Patrons fail to comply with this condition, they may be refused admission to, or evicted from, the venue by any Authorised Person, and they must deliver up all tickets that they have in their possession at the request of an Authorised Person. In addition, Patrons acknowledge and accept that a failure to comply with this condition of entry may result in the imposition of other sanctions (such as being issued with an official banning notice preventing the Patron from attending the venue in the future).
24. Stadiums Queensland is collecting your personal information on CCTV in and around the Sleeman Sports Complex, including the Event precinct, for the purpose of venue security and public safety. Footage may be provided to the Queensland Police Service. All personal information is handled in accordance with the Information Privacy Act 2009.
25. Patrons, bags and other items may be subject to inspection and Patrons may be searched on entry. Patrons who refuse inspections or searches may be denied entry to the Venue;
26. Unauthorised persons are prohibited from entering the BMX track and any other area not accessible by the public;

27. Pass-outs are possible via the main venue entry / exit point by scanning your unique barcode in the AXS Mobile ID App. You will be required to scan the same unique barcode upon re-entering.
28. Patrons are not permitted to transmit, broadcast, sell, license or otherwise publish, disseminate or reproduce any recordings (including, without limitation, photographic, video or sound recordings) of the Event without the prior written approval of the Union Cycliste Internationale (UCI). Such recordings may be confiscated or erased. Any recordings or recording devices which are confiscated will become the property of the Venue;
29. Patrons acknowledge that AC and UCI may use a Patron's image or likeness as part of any recording, broadcasting, or reporting of the event;
30. Patrons assume all risk of any damage or loss (including property damage, personal injury, economic and consequential loss) however it arises at the Venue. Patrons bring personal effects onto the premises at their own risk. Neither the Venue nor the Hirer will be responsible for any damage to or loss or theft of a customer's personal property. Patrons must not leave their property unattended at any time.
31. If you suffer any injury or illness, you agree that a representative of AC may provide or facilitate evacuation, first aid and/or medical treatment at your expense and that your acceptance of these conditions of entry constitutes your consent to such evacuation, first aid and/or medical treatment. You agree to reimburse AC for any costs or expenses incurred in providing such medical treatment.
32. The Venue is a licenced premises. Alcohol will not be served to underage patrons. The liquor licensee has a legal requirement to exclude or remove intoxicated patrons. Patrons may be asked to present current photo ID or an Australian or international driver's license as proof of age from time to time.

PROHIBITED ITEMS/ RESTRICTED ITEMS

Items which, in the opinion of AC management, have the potential to cause injury, nuisance or inconvenience to any other person will not be permitted into the Venue by patrons. AC reserves the right to add to or change the below list at any time.

Prohibited spectator items include:

- Controlled, dangerous or illegal substances;
- Glass, cans including aerosols or metal containers of any style;
- Alcoholic beverages;
- Flares, fireworks, weapons, explosives, smoke bombs or other incendiary devices;
- Laser pens / pointers;
- Loud hailers, portable music machines;
- Drones;
- Guns, knives or other dangerous weapons;
- Professional standard cameras with detachable lenses over 300mm, video and/or audio recorders, commercial digital equipment, camera tripods and / or monopods;
- Confetti, balloons and shredded paper;
- Scooters, roller-skates, skateboards, push bikes, e-bikes, Segways or other unauthorised means of transportation;
- Animals (certified service animals excepted);
- Clothing, personal items, signs or flags displaying commercial, political, religious or offensive signage or logos (unless approved in writing prior to the event by the hirer);
- Food from external caterers;

- Hard eskies larger than 40cm x 40cm x 40cm;
- Bags and items larger than 40cm x 40cm x 40cm; and
- Other items as determined by AC management that may cause injury or public nuisance.
- Umbrellas, chairs, marquees
- Caravans, trailers, campervans